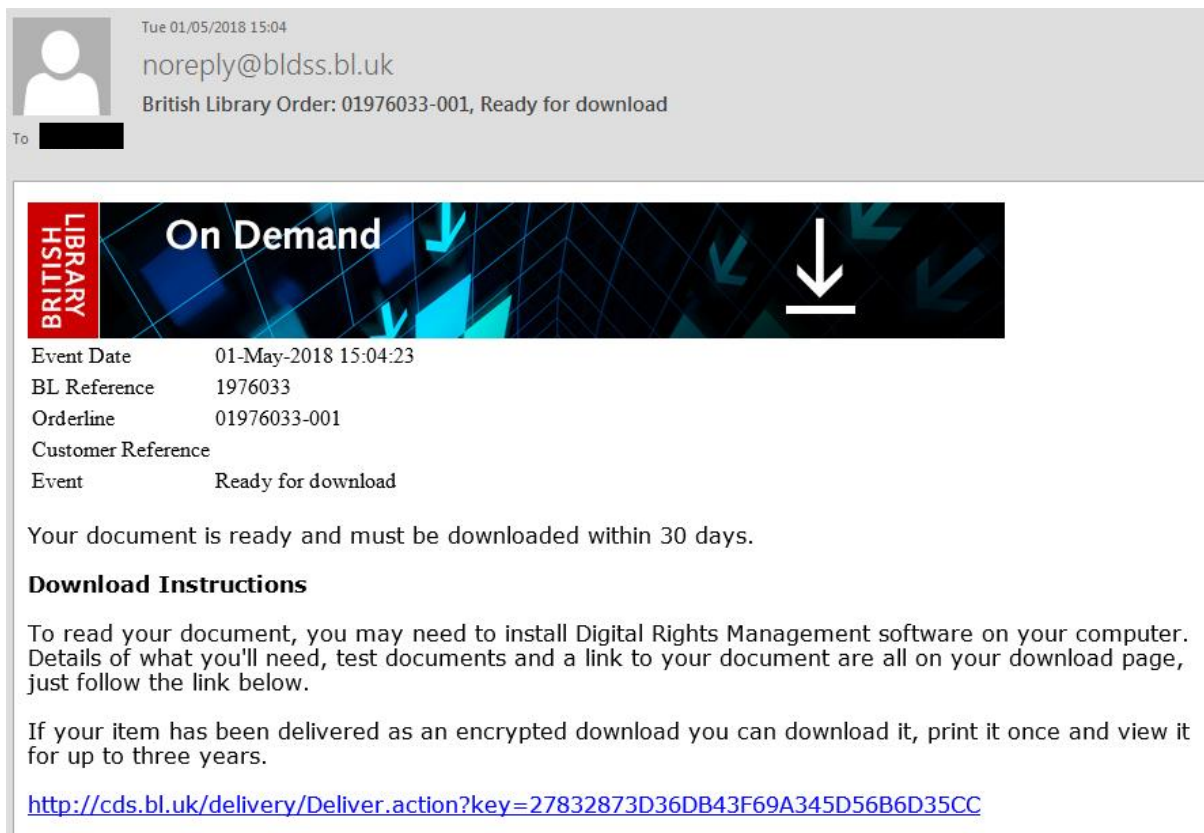


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You will receive an email from the British Library that has a link to download the copy. The email will be from noreply@bldss.bl.uk and the subject will include “**Ready for download**”.



The screenshot shows an email interface. At the top left is a placeholder for a profile picture. To its right, the sender is identified as 'noreply@bldss.bl.uk' with a timestamp of 'Tue 01/05/2018 15:04'. Below this, the subject line reads 'British Library Order: 01976033-001, Ready for download'. The recipient field is partially visible as 'To: [redacted]'. The main body of the email features a banner with the text 'On Demand' and a large white download arrow icon. Below the banner, a table lists the following details:

| | |
|--------------------|----------------------|
| Event Date | 01-May-2018 15:04:23 |
| BL Reference | 1976033 |
| Orderline | 01976033-001 |
| Customer Reference | |
| Event | Ready for download |

Below the table, the text states: 'Your document is ready and must be downloaded within 30 days.' This is followed by a section titled 'Download Instructions' which explains that digital rights management software may be required and provides a link to the download page. The link is: <http://cds.bl.uk/delivery/Deliver.action?key=27832873D36DB43F69A345D56B6D35CC>

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If you are using Google Chrome, the file will most probably download to the Downloads folder. Go to Windows Explorer to access your Downloads folder. Move the file from your Downloads folder to a folder that you can find later.

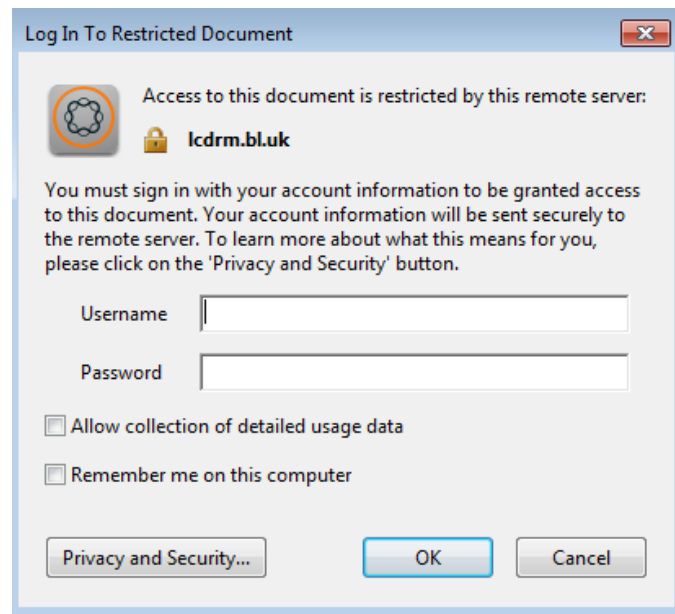
If you are using Safari, the file will download to the Downloads folder. Move the file from your Downloads folder to a folder that you can find later.

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After download, go to the folder that you have moved the downloaded file to.

Double click on the file to open it. The file will open with Adobe Acrobat Reader. Please note you must have Adobe Acrobat Reader X or later versions installed on your computer to open the file. The file will not open with any other PDF viewer.

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